

TriMetrix®HD Social

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Social

The investment of one's self, time and resources in helping others to achieve their potential.

Why is this value important?

Those who are motivated by the Social value have an inherent love of people. Because Social people prize other people, they are, therefore, kind, sympathetic and unselfish. They are likely to find the Theoretical, Utilitarian/Economic, and Individualistic/Political attitudes cold and inhuman because, the Social value regards helping others as the only suitable form for human relationships.

Many times the Social value drive rises to the top of an individual's set of values after the Utilitarian/Economic value is satisfied. In other words, once you feel comfortable financially and have achieved personal material goals, you will feel an obligation or duty to assist others less fortunate than you.

On a top level, people who are motivated by a Social value are more concerned with the welfare of others than they are for themselves. The Social person regards love as the only suitable form for human relationship. Research into this value indicates that in its pristine form, the Social interest is selfless. The goal of those motivated by this value is to eliminate hate and conflict in the world.

On a day-to-day level, Social individuals place helping others very high on their list of personal priorities. This can be a conscious effort such as volunteering at a soup kitchen, organizing a fundraiser for an adult literacy program or lobbying for medical care for poor children. Social individuals also tend to have many more subconscious traits that commonly appear in their daily lives:

- A real, genuine concern for others.
- A strong ability to be empathetic and a willingness to listen.
- Generosity with time, talent and resources.



Social people at their best are caring, compassionate, and effective at using those traits to achieve great things to help other people. Social individuals may work in fields such as social work, youth advocacy or even politics. Many Social individuals work for non-profit agencies. Social people, at their best, are conscious of their own value in helping others, and they may be good at encouraging other people to give of their time and resources as well.

People who are overextended in the Social value may be prone to self-sacrifice by helping others even to their own detriment. People strongly motivated by the Social value often have difficulty declining requests, and they may exhaust themselves with long lists of tasks related to helping other people. In addition, some Social people will avoid confrontation if there is an unbearable truth that will harm a relationship.

What characteristics are associated with Social?

Someone who is motivated by the Social value:

- Has patience with and sensitivity towards others.
- \cdot Is generous with time, talent and resources for those in need.
- \cdot Is generous with time, research and information on social problems.
- Believes that charities should be supported.

What can you do to gain a better understanding Social value?

• Work to see the inherent value in every human being, even people who seem to have done bad things.

• Recognize your own ability to make a difference and affect other people for the better.

• Eliminate prejudice from your thoughts and actions. This applies to prejudice based on race, gender, disability, financial status, political beliefs or any other characteristic.

- Don't make assumptions about people based on what they look like.
- Make a point of supporting charities that work on topics that are important to you.
- \cdot Be sensitive to other people's emotional states. Try to imagine what they are going through that makes them act the way they do.

• Practice your listening skills. Don't just hear people, but focus carefully on what they are telling you both with verbal language and with body language.



 \cdot Try to learn as much as you can about other people and their experiences, thoughts and opinions.

 \cdot Try to think about and understand why people have the thoughts and opinions they have and be respectful of them.

• Be kind. Even if you are tired, stressed or mad, stay calm and be gentle with other people.

• Think about more than just dollars and cents. How will the decisions you make affect the people involved?

• If you are scheduling a meeting and someone can't attend, make sure that he or she gets a thoughtful de-briefing on the meeting.

 \cdot Do support other people's missions or goals. If someone asks you for help, see what you can do to assist them.

• Don't forget to say "no" sometimes. You can become ineffective at helping anyone if you agree to help too many people.

• Follow through on your promises. Be a person of your word and do your best on everything you promise to someone else.

• It sounds trite, but treat people like you'd really like to be treated. Think before you say mean or thoughtless things. Apologize for mistakes and say nice things when you think them.



Social

Activities

Activity 1: Perception

Think about someone you know who is motivated by the Social value.

What makes you think this person is motivated by the Social value.

What is this person's job?

Is he or she successful in the career that he or she has chosen? Why or why not?

How is this person like you? Unlike you?



Activity 2: Charitable Contributions

Make a list of three things that are important to you or interesting to you:

1.	
2.	
3.	

It's likely there's a charity that is related in some way to your interests. Do some research into charitable organizations and find two that match up with each of your interests

Interest 1:

a. —————	 	
b		
Interest 2:		
a	 	
b		
Interest 3:		
a. ————		
b		

Choose one organization you want to support actively. Call their volunteer coordinator and see what you can do to help.

Finally, make a point of sending a contribution, even a very small one, to all of the organizations



Activity 3: Remembering Details

Think about three people you interact with regularly. What do you know about each person? What are their interests and concerns? What are they working on at work? What family issues are going on right now for each person? How could you do something nice for each person?

List three people you interact with:

List five things you know about each person:

Person 1:

1.	
2	
5	
4	
5	



Person 2:

1			
2	 	 	
3			
4			
5			
J			

Person 3:

1			
2.			
3			
4			
5			
J			

Take action by asking each person about the issues that are on his or her plate. Do something nice or thoughtful for each person.



Activity 4: What Have You Learned?

What do you think were the three most important lessons you learned in this session?

1
2
3
Are you a Social person?
If so, how does this session apply to you? If not, what did you learn about how to interact with Social people?
What aspects of the Social value appeal to you?
List three ways you can begin taking action today to help you gain a better understanding of the Social value
1
2
3.



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WORKPLACE MOTIVATORS MEMORY JOGGER CARD

WHAT PUTS GAS IN MY TANK

Theoretical/Knowledge

"LEARNER" A PASSION FOR KNOWLEDGE AND EXPERTISE

Tendencies: May give you more than you need. Will focus on research available. Energized by learning. Always questioning and changing things. May bog down in details.

Provide: Research, study and learning opportunities. Allow them to become your product expert. May be methodical in approach.

Most Wants: Facts, objectivity and to gain knowledge.

Words That Work: I have a problem that I need you to help me solve. Here are the facts. Deeper meaning. Formulating theory. Identifying truth. Books. Understand. Smart. Wise. Expert-status. **Blind Spots**: May put the pursuit of knowledge above their own health and safety. Practical matters can be neglected and ignored (home, family, money). May come across as a "know it all."

Stressors: Inability to learn and build expert status. Emotional subjective experiences with no rational justification. Inability to discover truth, understanding, or knowing around a topic.

My #1 & #2 (This Puts Gas in My Tank) – The Learner: Love of Knowledge, Intellectual.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to seek knowledge as needed and don't enjoy theoretical discussions."



Albert Einstein



Mayim Bialik

Utilitarian/Economic

"BUSINESS PERSON" A PASSION FOR MAKING MONEY AND ROI

Tendencies: May focus on monetary implications, "what's in it for me" or "what is practical." Energized by work, ROI and economic return. Competitive player. Adamant about getting results. May be a workaholic.

Provide: Practicality, reduction in waste and savings. Will want gain in time, energy and money.

Most Wants: Everyone to pull equal weight, to eliminate waste and get ROI.

Words That Work: Maximize resources. Eliminate waste. The return on investment is... Earnings. Interest. Profit. Wealth. Practical. Useful. The bottom line is... Achievement. Reward. Value. Productivity. Time management. **Blind Spots**: May become a workaholic. Willing to give but may always want something in return.

Stressors: Wasted resources, time and material. Investments with inadequate or no return. Lack of efficiency.

My #1 & #2 (This Puts Gas in my Tank) – The Business Person: Bottom line and ROI. Practical.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to give freely of my time and don't like being primarily judged on efficiency."



Warren Buffett



Jay Z

Individualistic/Political

"THE POWER PLAYER" A PASSION FOR LEADING AND BEING OUT-FRONT

Tendencies: May focus on being #1 and what can be done for them. Energized by being visible and in charge of their destiny. Strong ambitious goals. The buck stops here. May be impatient. Charismatic.

Provide: Power and influence; opportunity to be on advisory groups and to lead. Stretch goals and recognition.

Most Wants: The opportunity to advance position, power and influence.

Words That Work: This is the best. Leadership. Excel. Advance. Be #1. Power. Recognition. Distinctive. Outside the box. New ideas. Take control and be in charge. You have the authority. We need a front person. **Blind Spots**: Positioning of self may be more important than others. Desire for being in charge ofhis/her destiny.

Stressors: Actual or perceived diminishing/loss of power or visibility. Inability to advance. Lack of respect for position and chain of command.

My #1 & #2 (This Puts Gas in my Tank) – Power Player: Status, Advance, Recognition.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to not want to work alone or be in the spotlight."



Tom Brady



Sara Blakely

WORKPLACE MOTIVATORS MEMORY JOGGER CARD

WHAT PUTS GAS IN MY TANK

Aesthetic

"BALANCE, HARMONY AND SENSITIVE SEEKER" A PASSION FOR CREATIVITY AND BEAUTY

Tendencies: May focus on subjective feelings rather than data. Energized by creating an environment of beauty and harmony. May be non-conformist. Outdoor interests –nature rejuvenates.

Provide: Beautification projects; stewardship of the Earth, beauty of product or service. Freedom to express feelings, creativity and quality.

Most Wants: To create and work in peace, balance and harmony. To focus on how things look and feel.

Words That Work: Work/life balance. Appreciation. Using descriptive words, phrases, similes and metaphors. Ask: How are you feeling? You'll have time to re-energize. Creativity. Beauty. Self-help and personal development. **Blind Spots**: May function outside of reality and struggle with every day reality. Excessive striving for their perception of perfection and beauty.

Stressors: Chaos and disturbance around them. Lack of work/life balance and not enough quiet time or rest. Too much objective focus. Inability to express feelings.

My #1 & #2 (This Puts Gas in my Tank) – Balance and Harmony Seeker: Subjective, Surroundings.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to compartmentalize chaos and focus on function and the end result."



Oscar de la Renta



Vera Wang

Social/Altruistic

"SERVICE AND HELPING OTHERS" A PASSION FOR SERVICE

Tendencies: May focus on the people aspect of everything, avoidance or elimination of suffering, win-win relationships. Energized by helping others. Generous teacher/coach. May never say "no."

Provide: Opportunity to help, coach and champion others.

Most Wants: An organization that is committed to its people and clients.

Words That Work: We/I need your help. Listening to others, coaching, helping. Volunteer. Making the world a better place. Contribute. Giving. People. Humanity. Service. Serve. Charity. Soothing and comforting others.

Blind Spots: May create lose/win relationships, focusing only on the benefit to others. Overzealousness for a cause may lead to harmful behavior to self/others.

Stressors: Too much emphasis on bottom-line results. Decisions and actions that are insensitive to people. People who are hurting or in pain in any way.

My #1 & #2 (This Puts Gas in my Tank) – Serving Others: Altruistic to all, Remove Pain.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to help others who are already working hard and for a specific purpose."



Mother Teresa



Princess Diana

Traditional/Regulatory

"THE PROCESS AND ORDER KEEPER" A PASSION FOR KEEPING AND ENFORCING THE RULES

Tendencies: May focus on "you are with me or against me;" what role faith plays in others' lives. Precise time management. May be overly rigid.

Provide: Code, ethics and high moral standards, rewards for long term loyalty. Commitment to mission and values. Opportunity to follow and enforce rules and protocol.

Most Wants: Structure and the ability to follow and enforce rules and processes.

Words That Work: Standards. Structure. Routine. Tradition. Protocol. Discipline. Tell me about your beliefs. Tell me about the rules. Help us stay in line. Follow your conscience. Sacrifice. History tells us... **Blind Spots**: Sacrifices self for beliefs, willing "to die" for them. Closed-minded and judgmental toward other viewpoints, being too rigid.

Stressors: Close mindedness by others. Lack of directions, order, structure. Opposition to their beliefs.

My #1 & #2 (This Puts Gas in my Tank) – Process and Order Keeper: Proven approaches.

My #6 (This Motivator Does NOT Put Gas in my Tank): "I tend to thrive on change. I like new ideas and methods."



George S. Patton



Rosa Parks

USING WORKPLACE MOTIVATORS WHEN HIRING MEMORY JOGGER CARD

WORKPLACE MOTIVATORS HIRING PROCESS:



ROLE PRIORITIES: Think about what's important in the position. What three to five things need to happen in the role, for the person to be successful?



MOST and LEAST: Review the priorities for the role and then review the six gender- and culture-neutral Workplace Motivators, below. What two **MOST** match what the job will require five days a week, and what one is **LEAST** important five days a week?



OBSERVATION AND USE INTERVIEW OUESTIONS:

a. Use the matching interview questions and the six MOTIVATOR MATCH QUESTIONS '- WHAT THEY MOST WANT TO DO INTERVIEW questions. Listen for themes that match the Motivators.

b. If you have an assessment on the candidate, look at what they scored **MOST INTERESTED** (#1 & #2) and LEAST INTERESTED. Also, look the INTENSITY of their scoring, and pick the matching WM questions.

THEORETICAL/KNOWLEDGE

LEARN - A love for knowledge, learning, and understanding

Dr Seuss: "The more that you read, the more things vou will know. The more that you learn, the more places you will go."

Top Motivator Clues



Albert Einstein

· Questions about the process and protocol. · Long time service in one position.

Stressor/Dis-satisfiers:

- · Close mindedness by others.
- Lack of directions/order
- · Opposition to their beliefs.

Danny Glover: "Art is

human experience."

Top Motivator Clues

make him/her fee

and/or outdoors

around them

· A love and need for

· Talks about how things

anything beautiful, natural

Stressor/Dis-satisfiers:

about the dynamics of the

AESTHETIC

UTILITARIAN/ECONOMIC

ROI - A focus on efficiency, practicality, and return on investment

Thomas A. Edison: "Anything that won't sell, I don't want to invent. Its sales is proof of utility and utility is success."

Top Motivator Clues



 Many books/magazines related to business. · Will focus on what he/she will get from a process.

Stressor/Dis-satisfiers: · Wasted resources: time and material. · Lack of efficiency.



INDIVIDUALISTIC/POLITICAL

VISIBILITY - A drive for personal influence, recognition, and control

Serena Williams: "Lalways believe I can best the best, achieve the best. I alwavs see myself in the top position."



Top Motivator Clues Tom Brady

 Takes independent approach to work and life. · Focuses on what it takes to be the best #1

Stressor/Dis-satisfiers:

· Actual or perceived diminishina/loss of power.

Inability to advance.

Sara Blakely

TRADITIONAL/REGULATORY

SOP-A respect for structure, rules, and a guiding purpose or belief system

and must not try to erase the past merely because it does not fit the present."

Top Motivator Clues

· Strong military, religious,

· Questions about the

process and protocol.

Stressor/Dis-satisfiers:

government or political focus.



Rosa Parks

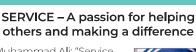
Mother Teresa



Princess Diana







for our room in heaven."

Top Motivator Clues · A generous coach or

· Mentions volunteer and

Stressor/Dis-satisfiers: · Too much emphasis on bottom-line results. · Decisions and actions that

are insensitive to people.



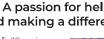


Vera Wang











Jay Z

Golda Meir: "One cannot



· Close mindedness by others. · Lack of directions, order, structure

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SOCIAL/ALTRUISTIC

Mayim Bialik

ENJOY – A desire for beauty. balance, and creating harmony

Muhammad Ali: "Service to others is the rent we pay

teacher who listens closely

service work done on own

THE INTERVIEW

ASK ALL SIX OF THESE QUESTIONS. If you listen closely, through the lens of the Workplace Motivators, you will hear themes and what they are most and least interested in.

- 1. Describe what you do in your current job. Share specific examples of how you add value in that job.
- 2. What jobs have you enjoyed the most? Why? Please share specific examples of what you enjoyed.
- 3. What jobs have you enjoyed the least? Why? Please share specific examples of what you disliked.
- 4. Give specific examples of past environments you worked best in.
- 5. Give specific examples of past environments that did not work well for you.
- 6. What kind of responsibilities would you like to avoid in your next job? Why?

GAS IN TANK – Motivation and Interest

Pick the Questions for the Top Two Motivators That the Job Rewards (Shared below in alphabetic order)

Read and select the following suggested interview questions as they relate to the rewards, culture and environment for the position. Modify questions to be more specific to the job and your company.

AESTHETIC

• How would you rank the importance of creativity and selfexpression in your work? How do you personally express your unique creative style?

• Within your work environment, what single event, problem and/or unexpected situation has the potential to throw you off balance more than anything else.

• Describe how you would feel if you were to discover that an organization you worked for was misusing the earth's natural resources. How would you show your feelings?

• Describe your strategy for achieving and maintaining a comfortable level of balance and harmony in your life. What would you say you are most sensitive to in your work environment and/or in general?

INDIVIDUALISTIC/POLITICAL

• What role does being in control of a situation play in your job satisfaction? How important is it for you to control your own destiny?

• How important is independence to you? Power? Influencing others? What would be your level of satisfaction with a job if you had none of these?

• How do you go about influencing others to act? Give me a concrete, real-world example of a time when you were able to move a group of people to action and exactly how you did it.

• How good are you in taking directions from others? How much do you like doing so?

SOCIAL/ALTRUISTIC

• Is there ever such a thing as "too much" service? Explain your answer to me, please.

• Is there ever a point when employees should stand up and tell their manager that they are being mistreated? Give me an example of a circumstance where that might be the case.

• Tell me how you would service an account that kept having problems with your product and kept coming back, yet showed no promise of future business.

• What would you do if an employee was missing an undue amount of time to a family crisis? How would you handle it? At what point would you take drastic action? What would that drastic action be?

THEORETICAL/KNOWLEDGE

- · Which is more important, action or knowledge?
- Would you consider yourself to be an expert in something? What is it? How did you go about gaining the knowledge?
- Tell me what you especially like or enjoy about learning things. What topics or subjects do you enjoy?

• How comfortable are you in taking the time, energy and effort required to master a subject or topic you currently know very little about? How about one in which you have very little interest?

TRADITIONAL/REGULATORY

• Is there an absolute right and absolute wrong? How do you decide what is right and what is wrong?

• Tell me about "rules". Give me an example of a rule that you have relative to managing or leading others. Where did you learn that rule? How rigid is it?

• Have there been situations in your work experience when you were absolutely convinced that your rules or standards were superior to your employers? If so, why were they better? Were you able to convince your employees that yours were better?

• Do you sometimes feel that things would be easier and better if there were fewer rules and procedures? How do you deal with it?

UTILITARIAN/ECONOMIC

• How important is earning a lot of money to you? What do you consider to be a "lot of money"?

 \cdot Where would you like to be, financially, in 5 years? 10 years? Why?

• What role does earning a significant income play in your job choices? In staying in a job?

• Would you consider yourself to be a bottom line, practical thinker or are you more theoretical or philosophical? Why do you say that?

